



AnMed Mobile Texting Terms and Conditions

AnMed and AnMed affiliates offer a text messaging program to communicate with patients on topics relevant to their relationship with AnMed. For example, you may receive updates related to your visits, patient portal (MyChart) account, appointments, prescription reminders, care management, billing and payment options and one-time passcode notifications. In accordance with the Health Insurance Portability and Accountability Act (“HIPAA”), AnMed will not share patient information used for text messaging for marketing purposes without your authorization.

By texting START to **85702**, you agree to participate in AnMed’s Text Message Program and acknowledge that you understand the risks associated with sending and receiving protected health information via SMS/MMS text messages, including but not limited to the risk that text messages exchanged between you and AnMed could be viewed by an unauthorized third party. Your consent to receive SMS text messages from AnMed is not a condition of any treatment provided by AnMed, and you can opt out of receiving text messages from AnMed at any time by texting STOP to the message received **85702**. AnMed’s use of your personal information for AnMed’s Text Message Program is subject to these Terms and Conditions and [AnMed’s Digital Privacy Policy](#).

Your wireless carrier’s message and data rates may apply to SMS correspondence. AnMed does not charge for any text message content that is sent to you; however, downloadable content may incur additional charges from your wireless carrier. You are solely responsible for any fees, including web access and/or data or text message charges that your wireless carrier may bill based on your individual plan. Please contact your wireless carrier for information about your messaging plan. Your carrier may impose message or charge limitations on your account outside our control. All charges are billed by and payable to your wireless carrier.

You represent that you are the owner or authorized user of the wireless device you use to receive text messages. You further represent that you are authorized to approve the applicable charges related to the receipt of text messages from AnMed. Message frequency may vary.

AnMed will not be liable for any delays or failures in your receipt of any SMS messages, as delivery is subject to effective transmission from your network operator and processing by your mobile device. Additionally, AnMed is not responsible for any direct or indirect damages from using SMS messages. SMS message services are provided on an as is, as-available basis.

Data obtained from you in connection with AnMed's Text Message Program may include your mobile phone number, your carrier's name, the date, time, and content of your messages, as well as other information you may provide. Your wireless carrier and other service providers may also collect data from your SMS usage, and their practices are governed by their own policies. We reserve the right to use and disclose the data we collect per our HIPAA Notice of Privacy Practices and Digital Privacy Policy. When you provide us with information in connection with the Text Message Program, you agree to provide accurate, complete, and true information.

Participating Carriers

Please be aware that compatibility with carriers is subject to change and may vary over time. While we strive to keep our list of participating carriers updated, AnMed does not guarantee that the Text Message Program will be compatible with all mobile devices or mobile carriers. AnMed is not liable for any delays, failures, or other damage resulting from carrier services or incompatibility.

Carriers are not liable for delayed or undelivered messages. Message and data rates may apply for any messages sent to you from AnMed and to AnMed from you. Message frequency may vary.

Join Text Alerts, Questions, Cancel Alerts

Text START to **85702** to join AnMed's Text Message Program. When you opt-in to the service, we will send you a message to confirm your signup.

If you have any questions, call us through our MyChart Helpline at (864) 512-3742. You can also text the word HELP to the message for additional information about the service. After you send the message "HELP" to us, we will respond with instructions on how to use the Text Message Program and how to unsubscribe.

You can cancel this service at any time. To opt out, text STOP to **85702**. Message and data rates may apply. After you send the message "STOP" to us, we will send you a reply message to confirm that you have unsubscribed. After this, you will no longer receive text messages from us. You may re-enroll in the Program and receive text messages from us at any time by texting START to **85702** or using your AnMed MyChart.

You represent that you are the subscriber for or authorized user of the mobile telephone number you provided to AnMed and that you are authorized to approve any related charges for messaging and data your wireless carrier applies.

Resolving Disputes

In the event that there is a dispute between you and AnMed relating to AnMed text messaging communications or arising out of any matter, such dispute will be resolved in the jurisdiction and applicable laws of South Carolina and Anderson County.

Limitation of Liability and Disclaimer

ANMED HEREBY DISCLAIMS ALL LIABILITY FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THE USE OF THE TEXT MESSAGE PROGRAM. THIS INCLUDES, BUT IS NOT LIMITED TO, DAMAGES RESULTING FROM THE DELAY, FAILURE, INTERRUPTION, OR CORRUPTION OF ANY DATA OR OTHER INFORMATION TRANSMITTED IN CONNECTION WITH THE USE OF THE SERVICE. FURTHERMORE, ANMED PROVIDES THE TEXT MESSAGE PROGRAM ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. ANMED EXPRESSLY DISCLAIMS ANY REPRESENTATION OR WARRANTY THAT THE TEXT MESSAGE PROGRAM WILL BE ERROR-FREE, SECURE, UNINTERRUPTED, OR TIMELY. THE USE OF THE TEXT MESSAGE PROGRAM IS AT YOUR OWN DISCRETION AND RISK, AND YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR DEVICE OR LOSS OF DATA THAT RESULTS FROM THE RECEIPT OR USE OF SUCH SERVICE.

Contact Information

If you have any questions or concerns about these Terms and Conditions, you may contact our Epic Help Desk at 864-512-3742.